

HIPAA (Health Insurance Portability and Accountability Act) Project



HIPAA COMPLIANT WEB INTERACTVE CLAIM SUBMISSIONS

The web interactive professional claims submission feature is available now! Effective **November 1, 2004** Professional claims **(837P Transactions)** can be submitted to the Medical Assistance Administration through the WAMedWeb application (web portal).

Why WAMedWeb? It's free, it's HIPAA compliant and your claims will be paid in half the time it takes for paper claims.

<u>Not enrolled yet?</u> Medicaid providers who would like to access the *free* <u>WAMedWeb</u> application can enroll now by contacting ACS EDI Gateway via telephone at (800) 833-2051 or at https://wamedweb.acs-inc.com/wa/general/home.do.

<u>There is more!</u> Any Medicaid provider who enrolls can use the free <u>WAMedWeb</u> to look up client eligibility, claims status and recent provider warrant summary information. This includes Providers who use a clearinghouse or billing agents to submit their Medicaid claims in addition to any other claim submission process (e.g.: paper, ECS, DDE or WinASAP2003).

Web interactive *Institutional* claims (837I Transactions) are targeted for implementation by the end of 2004 and the implementation of web interactive *Dental* claims (837D Transactions) are planned for implementation just after the first of the year.

<u>Office Administrators</u>: Access the Manage Users option on the WAMedWeb toolbar to update security and enable your staff to submit the 837P Transactions.

<u>Need assistance using the WAMedWeb?</u> The HIPAA E-Help desk is available to offer assistance with HIPAA questions related to MAA/Medicaid. For E-Help Desk assistance via e-mail contact us at hipaae-help@dshs.wa.gov. To reach the E-help desk via telephone, call 1-800-562-6188 and choose option 4. Additional help and information is available at the following Internet locations:

- MAA HIPAA Home: http://maa.dshs.wa.gov/dshshipaa/ and at
- ACS EDI Gateway, Inc.: http://www.acs-gcro.com/Medicaid_Accounts/medicaid_accounts.htm (click on WA.)

<u>Join the MAA-HIPAA ListServe</u> at: http://listserv.wa.gov/archives/maa-hipaa.html ListServe is an e-mail list distribution service used by the MAA HIPAA Project to communicate important messages to the provider community.



HIPAA Help

Affiliated Computer Services (ACS) hot line for technical testing questions on software or ACS EDI GATEWAY SERVICES: 1-800-833-2051

DSHS HIPAA Web Site for free software and HIPAA-compliance information: http://maa.dshs.wa.gov/dshshipaa

Federal HIPAA compliance site, with practical advice for providers and the answers to frequently asked questions (FAQ): http://www.cms.gov/hipaa

Executive summary of MAA's HIPAA compliance plan:

http://maa.dshs.wa.gov/dshshipaa/attachments/pdf/HIPAAExecSummary_012804.pdf

ACS EDI Gateway, Inc.: http://www.acs-gcro.com/Medicaid Accounts/medicaid accounts.htm

POS: Email <u>provider.relations@acs-inc.com</u> or call 1-800-365-4944 to get in contact with customer service representatives and set up testing. Information is also available on the ACS Web site at: http://www.acspbmhipaa.com.



HUMAN CONTACT:

Special POS Support: Randy Stamp (randy.stamp@acs-inc.com)

Bob Burlingame, HIPAA Testing Coordinator, 360-725-1256

Chris Nguyen, HIPAA E-Help Desk Supervisor, 360-725-1147 (nguyect@dshs.wa.gov)

Becky Boutilier, HIPAA Communications Manager, 360-725-2129 (boutibm@dshs.wa.gov)

MAA Provider Services: 1-800-562-6188 (http://maa.dshs.wa.gov/ProvRel/)

HIPAA E-Help Desk: 1-800-562-6188 Option 4 (hipaae-help@dshs.wa.gov)